

Catalano

Home is here.

Lounge Care and Warranty





THANK YOU FOR YOUR PURCHASE

We'd like to take the opportunity to say thank you for supporting a local and independent Australian business - your support is the reason we are here. So Thank you!

At Catalano Interiors, we design and build products to last, and with appropriate care each piece will stand the test of time. We always recommend that our furniture only ever be used for its intended purpose. When assembling and disassembling furniture always follow the instructions provided by Catalano Interiors. If ever moving furniture, please do so with assistance and using appropriate lifting techniques. Please never drag or push furniture, and we do not recommend ever standing on our furniture.

Please open and inspect your product upon delivery.

Catalano Interiors must be notified of any faults, issues or complaints within 24 hours of you receiving your product.

Proper handling and care for each product is essential to guarantee longevity.

Catalano Interiors will provide a Lifetime Frame Warranty, covering structure and framework, we also provide a 2 year warranty on leather, fabric, stitching

and suspension against any manufacturing faults on all lounges.

Catalano Interiors will endeavour to minimise any inconvenience to you in the event that any problem should occur. Our long-time experience in the furniture industry means that any replacement or repair of components or parts will be completed to ensure your maximum enjoyment and usage into the future.

This warranty is valid only in the event of a failure or defect occurring due to a manufacturing fault. Please note that many of our products are handmade, so sizes and weights can vary anywhere between 5 and 10% from samples or given specifications. There may also be variation in the colour and texture. **Warranty is limited only to the replacement of and/or repair to the defective part or component.** Catalano Interiors reserves the right to decide whether the claim is due to wear and tear or a manufacturing fault. **House calls, freight and labour costs are not included in this warranty and will be charged extra to the purchase price.** The guarantee of warranty is effective from the date of when goods are delivered only to the original delivery address.

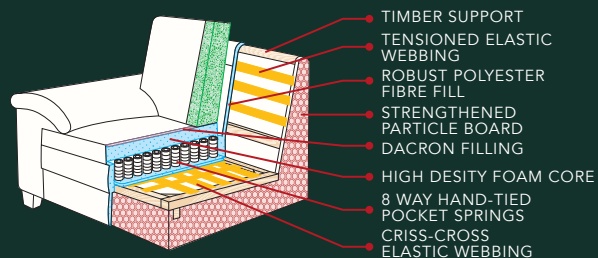
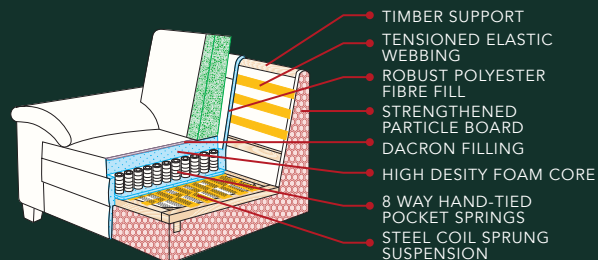
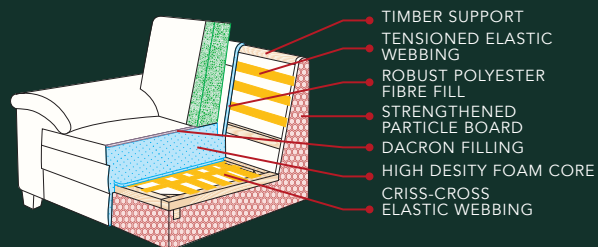
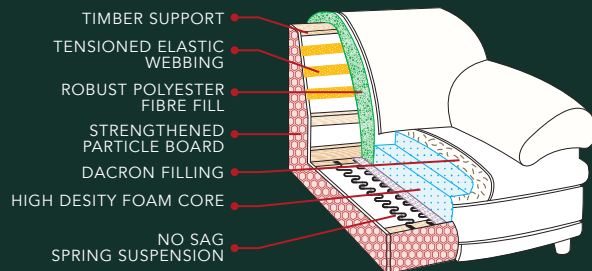
All original documentation including invoices and receipts must be provided.

IT'S WHAT'S INSIDE THAT COUNTS!

All lounge frames are constructed from a combination of structural components, engineered to give the frame strength & durability for many years.

Each lounge design has a slightly different manufacturing method and you can see various examples of the method our frames may be constructed with below. The common characteristics to all of these methods are:

- Kiln dried timber acting as the main structural support.
- Resilient high density foam core in all cushions
- Robust polyester fibre fill and dacron filling for support and shape.
- Zig-Zag springs or highly tensioned elastic webbing seating support.





CARING FOR LEATHER AND FABRIC LOUNGES

IMPORTANT THINGS TO AVOID



If you are removing any protective wrapping do not use any sharp tools which could damage the leather or other upholstered covering.



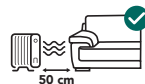
If you move your lounge do not lift or drag it by the cushions which are sewn into the frame. The correct way to move it is by lifting the lounge, at each end, from the base.



Please do not sit on the armrests and backrests. They are not designed for seating and could potentially damage the frame.



Do not expose any part of the lounge to direct sunlight.



Prolonged exposure to direct or intense sunlight may cause leather to fade as well as excessive drying and cracking. Ensure that every edge or part of the lounge is placed at least 50cm away from any heat source, including electric or gas heaters.



Never use solvents, abrasives, shoe or saddlery care products.



Only ever use industry recommended fabric & leather care products suitable for the type of fabric or leather. These are available at any Catalano Interiors outlet or online (catalanointeriors.com.au).



Dye transfer is an effect of some types of dyes. Denim and coloured synthetic fabrics, combined with the heat and friction of use, may transfer dye to the covering of your lounge. This is not a manufacturing fault and it is best to avoid these types of clothes when using your lounge. Avoid chlorine or wet swimming costumes. Chlorine is a bleach which will damage the fibres of the leather and can contribute to water marks, mould and dye transfer.



NORMAL WEAR AND REGULAR USAGE



Following delivery, you may notice slight compression on the padding of your lounge. Straight after delivery, and on a regular basis thereafter, it is necessary to model your lounge to ensure the padding and cushions return to its initial appearance.



Softening of padding and cushions will occur over time. This will cause light creasing, wrinkling and slight stretching of the fabric/leather which is considered to be normal wear, enhancing the look and feel of lounge.



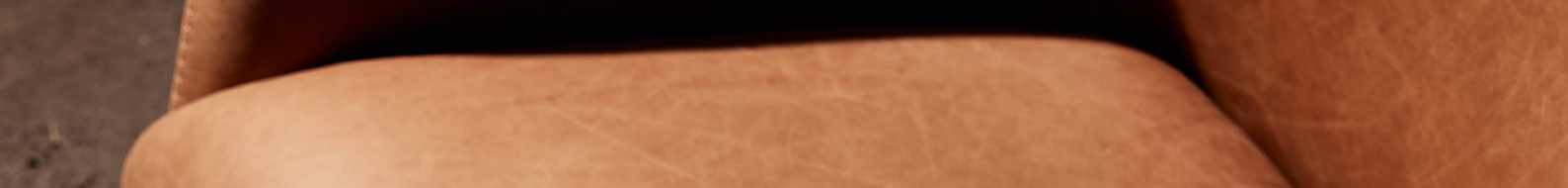
Softening of seat cushions over time is completely normal and is not considered a defect in any way. Sitting on one particular seat most of the time will cause that seat to soften more than the others. For an even wear alternate your choice of seat regularly.

REGULAR CARE AND CLEANING OF LEATHER LOUNGES

REGULAR CLEANING

Do not allow dust to accumulate on the leather surface. Weekly, wipe dust off with a soft, damp cloth or using an authorised product purchased from Catalano Interiors. Failure to do so will result in dust and dirt being embedded in the grain which could cause the leather to peel or crack.

Periodically (3-4 times per year), clean, condition and protect the entire leather surface using a recommended Catalano Interiors Leather Care Kit, which can be purchased from any Catalano Interiors outlet or online (catalanointeriors.com.au). Follow the instructions provided with the kit.



FOOD, GREASE AND SPOT CLEANING

Any spills must be removed immediately using a soft, non-abrasive damp cloth or absorbent paper, applying minimal pressure from the outside of the stain moving towards the centre. To clean further, use an authorised leather care kit, which can be purchased from any Catalano Interiors outlet or online (catalanointeriors.com.au). Follow the specific spot cleaning instructions provided with the kit.

Periodically (3-4 times per year), clean, condition and protect the entire leather surface using a recommended Catalano Interiors Leather Care Kit, which can be purchased from any Catalano Interiors outlet or online (catalanointeriors.com.au). Follow the instructions provided with the kit.

REGULAR CLEANING (Natural & Vintage Leather)

Regular maintenance is important to keep your Vintage look leather looking its best. Dust gently with a soft cloth to keep it free of surface dirt. Noticeable soiling can be wiped with a clean, damp cloth. Take care not to soak or vigorously rub the leather and always wipe with a dry cloth after cleaning.

Never use detergent on the leather. To clean further, use an authorised leather care kit which can be purchased from any Catalano Interiors outlet or online (catalanointeriors.com.au). Consult a specialist leather upholstery cleaner if badly soiled. Watch out for sharp objects, belt buckles and pets' claws. Keep lounge out of direct sunlight to avoid fading. Place away from direct heat.

LEATHER LOUNGES

As a natural product, leather's beautiful look and luxurious feel give it year-round comfort and appeal. Its unique ability to breathe also makes it ideal in almost any situation.

The hallmark of genuine leather is its natural markings and imperfections, nature's signature. Because of its organic properties, there is no one hide the same. From horn wounds and barbwire scratches, to thickness variations, these markings make your piece unique.

Grain wrinkles, stretch marks and closed scars are also typical characteristics of leather, the result of age, movement and comfortable wear. This further stamps its authenticity as a natural product.

Leather is a natural product. All of these imperfections are evidence of the product being genuine leather and are not considered to be defects in anyway.

Without doubt leather is the most luxurious and practical covering for upholstered furniture. Enjoy living with leather as, over time, it will adapt itself to your lifestyle and give you a truly personalised feel.





TYPES OF LEATHER

There are many types of leather which are suitable for different uses. We go to great lengths to use only the highest quality leather, but variations are just part of the individual appearance. Each hide is as individual and unique as a fingerprint, showing scuffs and scratches that bring character to each piece and serve proof of its authenticity, distinguishing genuine leather from man-made look-alikes.

TO MAKE IT EVEN EASIER, WE HAVE
GROUPED OUR LEATHER INTO THREE
LIFESTYLE CATEGORIES:

1. Protection/Performance – (Corrected grain, buffed or pigmented leather) Active families require leather that offers a high degree of protection and is particularly forgiving. It is highly resistant to liquids, sunlight and handles the wear and tear that an active lifestyle demands. Protection leather requires little maintenance and has been embossed to ensure consistency in colour and texture ideal for families.

2. Top Grain/Extra softness and protection – (Semi-Aniline dyed top grain leather) For those not so active, yet everyday users, who enjoy the luxury of feeling soft leather. It is the best of both worlds.

It combines softness with durability. This leather shows all of the distinctive markings of the animal's life. It combines glove like softness with good resistance to wear and tear.

3. Natural & Vintage Look – Lightly protected or unprotected leather (Semi-Aniline or Full Aniline dyed, Vintage Look, Nubuck and Suede leather) This leather possesses natural beauty and is the most valuable of all. Natural markings enhance the overall appearance. Natural leather can be treated with only the lightest impregnation of pure Aniline dye, which will show many shade variations and add richness to the colour. For a more uniform look, Natural leather can also be treated with a Semi-Aniline dye, yet still showing some natural markings and characteristics of the hide.

FABRIC LOUNGES

REGULAR CARE AND CLEANING OF FABRIC LOUNGES

Refer to the cleaning instructions below and in your Fabric Care Kit instructions before cleaning. Catalano Interiors strongly recommends the purchase of our Fabric Protection kit, which can be purchased from any Catalano Interiors outlet or online (catalanointeriors.com.au).

For spot cleaning and stain removal, please follow the instructions provided with the kit. Use a low suction vacuum or light brush to clean your furniture weekly to remove any accumulated dirt and dust.

Clean all parts of the suite together as slight colour changes can sometimes occur.

Do NOT use solvents, general cleaning fluids or any products containing silicone.

Try to keep pets off the furniture and be careful of belts, toys and watches as they may snag the fabric. Do not pull loose threads; tie a knot and/or cut them instead.

It is important to plump the cushions after everyday use, particularly those filled with fibre fill or feathers, and to smooth out the surface to prevent permanent creases forming. Also, any reversible seat and back cushions should be turned regularly.





Pilling can occur as a result of normal daily use and is not considered as a fault. There are many variables that can attribute to pilling such as, climatic conditions, atmospheric purity and the user environment.

Even specific types of clothing can transfer 'pills' from clothing to the fabric. As the fabric surface is rubbed a single or small group of fibres on the surface begin to twist forming what is known as 'pills'. Often the catalyst for this is a foreign fibre or speck of dirt. Pilling can successfully be removed by the use of a battery operated de-pilling tool available from most Haberdashery stores. Velvet and chenille type fabrics have a raised surface texture, which is exposed to flattening and shading, this is an important characteristic of the fabric to know and is not considered a fault in anyway.

It is important to note: Pilling on fabric is considered a maintenance issue and is the responsibility of purchaser.

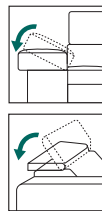
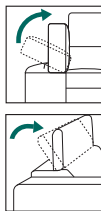
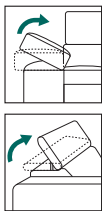


CLICK-CLACK MECHANISM

HOW TO USE THE CLICK-CLACK MECHANISM

A great new innovation in lounge design is the Click-Clack Mechanism which enables the adjustment and locking of arms, backs and (or) headrests in some lounges. Care should be taken when using this mechanism. In most cases, to adjust upwards simply lift up **(1)** To return to its original position pull upwards gently and lift to release the lock **(2)**, then gently push down to original position **(3)**.

1. To Lift Up 2. Pull & Release 3. Back to Original



IMPORTANT THINGS TO AVOID



Do not stand or use excessive force on an adjustable arm or back.



Do not sit on the arm either in its adjusted or original position.

RECLINING ARMCHAIRS AND LOUNGES

Armchairs and lounges with a reclining mechanism offer you the ability to change the inclination of the back, positioning the legs horizontally, and changing the seating position so that you can recline. If you have purchased an armchair or a lounge with the wall saver sliding function, you will be able to recline it without having to move your upholstered furniture away from the wall. The electric recliner mechanism allows you to finely adjust the back inclination and the foot rest position as preferred.

Please Note:

- The footrest must be retracted prior to standing up from the seated position.
- Do not sit on the arms, backs or footrest when the recliner is in the open position.
- Always keep hands and feet clear of moving parts.
- Only use the electronic mechanism to operate the unit.
- Always disconnect the electrical cord attached to the unit from power before cleaning or moving the unit
- Please remove any obstacle obstructing the mechanism, for example plush rugs or coffee tables, before operating.
- All electrical transformers and battery packs are warranted against failure due to any manufacturing defects for a period of 12 months.
- The electrical motor and reclining mechanism is warranted against failure due to any manufacturing defects for a period of two years.



EXCLUSIONS TO THE WARRANTY

- Normal wear and tear, including pilling of fabric, fading, loss or deterioration of the whole product or its components;
- Damage caused by improper use, cleaning, negligence, treatment, storage of the products or otherwise caused by your acts and/or omissions.
- Damage caused through modifications, alterations; improper assembly, tampering or products used in an abnormal manner and not for the products intended purpose;
- Damage caused by exposing the products to the sun, extreme heat or cold, or chemicals/agents not approved by Catalano Interiors.
- Defects in products that are sold "As is" which have been brought to your attention.
- Moving from the original delivery address.

NOTES

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www.catalanointeriors.com.au

